



## SAP Customer Connection Program

Monthly Status Report for SAP User Groups & Customer Communities

### STATUS UPDATE – JUNE 2014

Dear Ladies and Gentlemen,

Please find attached the status update for the SAP Customer Connection Program for **June 2014**.

To mention some of our highlights from the last weeks:

- **3 Focus Topics are currently in the collection phase** being open for active participation by customers:
  - [Retail - Global Data Synchronization Network \(GDSN\)](#)
  - [SLcM - Student Lifecycle Management \(2014\)](#)
  - [SAP Real Estate Management \(2014\)](#)

**Please inform your members accordingly to participate!**

- Furthermore, **10 interesting Focus Topics are on our pipeline**, planned to start across the rest of this year. **New** on the roadmap:
  - Customer Relationship Management 2015 (starting Q3)
  - NetWeaver Workflow 2015 (starting Q4)
  - SAP Incentive & Commission Management (starting Q4)

Get more info within the shared slides available in the [SAP Box](#) share and check out our [roadmap](#) for details!

- As of today, **46 different Focus Topic projects** are ongoing in parallel (+3 in May).
- The new [Customer Influence platform](#) has been visited by **4,200+ users** so far. Only around 1,000 have assigned their user profiles to a user group. **We ask all user groups therefore to encourage their members to catch this up within their next visit.** This info is key for corresponding reporting.
- **Additional improvement notes** are available in the [SAP Improvement Finder](#) (e.g. related to Healthcare – Patient Management, PLM Recipe Development, and many others).
- Increasing **global adoption** of our deliveries (**+3,300** in May): **114,000+ downloads** conducted in total so far by **13,375 customers** worldwide (**+325** in May)

As usual, please find our **detailed facts and figures** surrounding the program in the slide deck as well as in the dashboards, available within the [SAP Box Share](#). If you would like to **propose new Focus Topic projects**, please download the **Focus Topic Request template** which is also located there, fill-in and send it to [customer-connection@sap.com](mailto:customer-connection@sap.com) directly.

In case of any questions, please do not hesitate to contact me directly.

Best regards,

**Cüneyt Çam**

Communications – SAP Customer Connection Program  
**SAP AG**, Dietmar-Hopp-Allee 16, 69190 Walldorf, Germany  
E-Mail [cueneyt.cam@sap.com](mailto:cueneyt.cam@sap.com)

#### Additional Information:

- [Facts & figures within the SAP Box](#)
- [Find us on www.SAP.com/cc](http://www.SAP.com/cc)
- [Contact us via customer-connection@sap.com](mailto:customer-connection@sap.com)
- [Follow us on Twitter at @SAPCustCon](#)
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- [SAP Improvement Finder](#)
- [SAP User Groups on the Service Marketplace](#)