



## SAP Customer Connection Program

Monthly Status Report for SAP User Groups & Customer Communities

### STATUS UPDATE – NOVEMBER 2014

Dear Ladies and Gentlemen,

Please find below the status update for the SAP Customer Connection Program for **November 2014**, as well as a hyperlinked slide deck containing facts & figures in detail.

To mention some of our highlights from the last weeks:

- **New unified template “Influencing Request”** replaces the former project request templates used for Customer Connection & Customer Engagement Initiative (read about it in the slide deck). If you would like to **propose a new influence project**, please fill-in the **Influence Request template attached** and send it directly to [influencing@sap.com](mailto:influencing@sap.com).
- **9 Focus Topics are currently in the collection phase** and open for active participation by customers:
  - [SCM - Service Parts Planning \(2015\)](#)
  - [SCM - Supply Network Collaboration \(2015\)](#)
  - [Insurance Policy Management](#)
  - [PLM Portfolio & Project Management 2015](#)
  - [SAP Identity Management WebUI](#)
  - [Business Objects Web Intelligence \(2015\)](#)
  - [SAP Extended Warehouse Management](#)
  - [SAP Incentive and Commission Management](#)
  - [GRC Access Control \(2015\)](#)

**Please inform your members accordingly to participate in related activities!**

- Furthermore, **4 interesting Focus Topics are in our pipeline**, each planned to start soon. We recommend to check out our [project roadmap](#) for more details.
  - **New** entry on the roadmap: [CRM for Utilities 2015](#) (to start within the next few weeks)
- As of today, **45 different Focus Topic projects** are running in parallel.
- The [Customer Influence site](#) has been visited by more than **10,000 users** so far – with an increasing trend.
- **14 additional improvement notes** are available in the [SAP Improvement Finder](#) (e.g. among others, related to Healthcare – Patient Management, HCM Learning Solution, SRM Procurement etc.).
- Increasing **global adoption** of our deliveries (+**8,848** in Oct): **136,958 downloads** conducted in total so far by **15,256 customers** worldwide (+**581** in Oct)

As usual, please find our **detailed facts and figures** surrounding the program in the slide deck as well as in the dashboards, all available for your download at the [SAP Mobile Documents share](#).

In case of any questions, please do not hesitate to contact me directly.

Best regards,

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#### Additional Information:

- [Facts & Figures slide deck within SAP Mobile Documents](#)
- [Contact us: customer-connection@sap.com](mailto:customer-connection@sap.com)
- [Join us: www.sap.com/cc](http://www.sap.com/cc)
- [Follow us in Twitter: @SAPCustCon](https://twitter.com/SAPCustCon)
- [Join us at the SAP Community Network](#)
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